



TEAM MEMBER PROFILE

Our Mission To be the recognized leader in providing **great golf experiences, exceptional team performance,** and a **sound return on investment...**every day

POSITION TITLE:	Horticulture Technician
DEPARTMENT:	Grounds Maintenance
COURSE:	Furry Creek Golf Club
REPORTS TO:	Course Superintendent

COURSE PROFILE

Located between Vancouver and Whistler on the Sea to Sky Highway, Furry Creek is best known as BC's most scenic golf course. Furry Creek is an 18 hole public course with breathtaking beauty, dramatic play and first class facilities. The award winning clubhouse, which includes the Sea to Sky Grill, is an ideal location for corporate events and special celebrations. As a proud member of the GolfBC group (www.golfbc.com), Furry Creek is among world-class courses across British Columbia and on the celebrated Hawaiian Island of Maui. The GolfBC Group is simply the finest collection of golf courses created for true golf connoisseurs, and is dedicated to providing memorable guest experiences.

POSITION OBJECTIVE

1. To ensure the proficient operation of the Golf Course Grounds Department and all related golf course maintenance activities and business development
2. To coach, develop and train Team Members
3. To ensure that exceptional customer service is provided and that our guests enjoy a great golf experience

STRUCTURE

Reports to:	Course Superintendent
Direct Reports:	Assistant Horticulture Technician

DUTIES AND RESPONSIBILITIES

1. **Golf Course Maintenance**

- Ensure that the outward appearance of the Golf Course Plants and Flower Beds exceed all guest expectations
- Ensure the proper care of all horticulture, including tropical, within our property boundaries far exceeds all expectations
- Communicate regularly with the Superintendent regarding day-to-day expectations and projects
- Communicate in a timely and effective manner regarding all plants, projects, maintenance etc. with each department
- Be polite and courteous to all guests and fellow Team Members
- Maintenance of all on course and clubhouse area gardens and ornamental plants, shrubs and trees and tropical plants to highly pleasing, aesthetic standards of the Course
- Creatively design and establish new plantings
- Perform pest control operations when required
- Manage planning, purchasing and care of all garden related supplies and equipment, within budget guidelines
- Maintain accurate records of garden purchases and operations
- Assist Grounds Crew with major garden jobs as required (i.e. spring planting, bulbs, etc.)
- Perform any Golf Course Maintenance task as directed by the Golf Course Superintendent
- Responsible for the safe operation and care of any golf course equipment or tools issued to him/herself
- Ensure that the club standards and approved methods of service, safety, cleanliness and integrity are met
- Any other duties assigned by management

2. Health and Safety

- Implement and enforce comprehensive safety program for Team Members, members and guests on course in compliance with local, municipal and provincial laws

3. Guest Experience

- Become knowledgeable and able to answer basic questions about the property and company
- Ensure guest services and procedures measure up to club standards
- Ensure each guest receives consistent service and products

REQUIRED SKILLS, KNOWLEDGE AND ABILITIES

Technical Skills and Knowledge

- Sound knowledge of plant species and growth characteristics of a wide variety of plants, shrubs, trees, and flowers suitable to the area
- Sound understanding of fertilizer and pesticide calibration and application
- Possess knowledge of methods, practices, materials, tool and equipment uses in Gardening/Horticulture operations
- Understanding of the Golf environment
- Certificate or Diploma in Horticulture or Landscape Management
- Valid Pesticide Applicators Certificate (category: Landscape/General)
- Valid BC Drivers License

Abilities

- Is physically fit with no known handicaps to hinder or prevent execution of daily tasks
- Exhibits high level of ethical conduct, cooperation, work and communication skills
- Organization
- Communication
- Quick evaluation and decision making
- Strong comprehension of the English Language (oral and written)
- Some public relations and human resources skills
- Must be able to meet deadlines as required
- Must be able to work in a fast paced environment, maintain organization and positive attitude
- Must be able to work efficiently in a non-supervised position

WORK CHARACTERISTICS

Work Characteristics

- Primarily outside work in all types of weather, with some inside work required
- Will be required to work on a shift basis, including weekends, evenings and holidays when necessary

Our Core Standards

- **Live** our core standards – **F.I.R.S.T.!**
 - ... *Friendly and Helpful*
 - ... *Initiative and Action*
 - ... *Respect and Dignity*
 - ... *Sales and Service*
 - ... *Team and Facility Appearance*

Please send your resume and cover letter to:

Peter Bondy, Course Superintendent

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