

**JOB POSTING – Nicklaus North Golf Club
and Table Nineteen Lakeside Eatery**



Position Title:	Refreshment Center and Cart Attendant	<i>Nicklaus North's impressive award winning, world class golf course is complimented by our Table Nineteen Lakeside Eatery. The breathtaking scenery, inspired west coast cuisine and exceptional service make Table Nineteen at Nicklaus North one of the premier locations for everything from fine dining, to casual dining to weddings and corporate events. The 4000 square foot lakeside patio is truly one of the world's most idyllic settings to enjoy a superb meal with friends. Table Nineteen is open May to mid October for the golf season and then mid December to mid March for the winter season.</i>
Department:	Food & Beverage	
Reports to:	Food & Beverage Services Manager	
Job Type:	Seasonal (Summer)	
Application Deadline:	April 15	
Start Date:	May (flexible)	



POSITION OBJECTIVE

1. Drive the refreshment cart on-course and or attend the Refreshment Center (golfers visit on hole 4 and 10), ensuring the needs of the golfers are being accommodated.
2. Assist in the day-to-day operation of the Food & Beverage department ensuring that all service requirements are exceeded.
3. Assist in attaining the company goals of exceeding our guests' expectations while maximizing revenue potential.
4. Successful candidates will also focus on Team Member teamwork and reporting requirements.

DUTIES AND RESPONSIBILITIES

1. **Guest Experience & Service**
 - Ensure each guest receives consistent services and products
 - Be organized and maintain a positive attitude
 - Team oriented and customer oriented
 - Working effectively with other team members in all departments
2. **Sales**
 - Cashing in/out accurately and efficiently
 - Maximizing revenue potential of the Food and Beverage Department
3. **Expectations**
 - Arriving on time and in a presentable manner

- Become knowledgeable and able to answer basic questions about the property, the restaurant, our services and the company
- 4. Health and Safety**
- Adheres to the safety policies in place for team members, as well as Members and guests of the club
 - Implement and enforce comprehensive safety program for employees, members and guests on course in compliance with local, municipal and provincial laws.

REQUIRED SKILLS, KNOWLEDGE AND ABILITIES

- Must have Serving It Right Certificate
- Class 5 Drivers' license would be an asset
- Background experience in the golf industry is an asset
- High level of organizational skills
- Exceptional communication skills
- Quick evaluation and decision making abilities
- Strong comprehension of English Language (oral and written)
- Must be able to work in a fast-paced environment
- Ability to work in an unsupervised environment
- Sales and service experience
- Must be organized and maintain a positive attitude
- Fluency in a second language is an asset but not required

WORK CHARACTERISTICS

- Primarily outside work requiring the ability to lift up to 20lbs.
- Will be required to work on a shift basis, including weekends, evenings and holidays when necessary
- Job will primarily be at the Refreshment center with about one shift a week on the cart.

Please send your resume and cover letter to:
Food and Beverage Service Manager, Justine Gordon
jgordon@golfbc.com

Posting closes: April 15
Start Date: May – Flexible

OUR CORE STANDARDS

- Live our core standards – F.I.R.S.T.!
- Friendly and Helpful
 - Initiative and Action
 - Respect and Dignity
 - Sales and Service
 - Team and Facility Appearance