



JOB POSTING – Nicklaus North Golf Course

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| Position Title: | Retail Merchandiser | <i>Snowcapped peaks, a brilliant emerald-colored lake, majestic fir trees, and fresh, invigorating mountain air. This is the setting that inspired the great Jack Nicklaus to create a course as unique as himself. This par 71, 18-hole course winds along a gentle valley floor offering you a spectacular setting as your golfing skills are tested to the fullest. Just minutes from the Host Olympic Mountain Resort of Whistler, British Columbia, Nicklaus North stands out as one of the great courses in North America. It's no wonder this is the only golf course in the world to which Jack has been inspired to add his name. Nicklaus North is owned & operated by the GolfBC Group www.golfbc.com</i> |
| Department: | Golf Operations | |
| Reports to: | Golf Operations Manager and/or Director of Golf | |
| Job Type: | Full-time, Seasonal (May - October) | |
| Application Deadline: | April 15 | |
| Start Date: | May (flexible) | |

POSITION OBJECTIVE

1. To ensure the proficient operation of the Golf Shop from a retail operations standpoint.
2. To ensure that merchandise is properly displayed, priced, and tidy.
3. To ensure that exceptional guest service is provided and that our guests enjoy a great golf experience.

DUTIES AND RESPONSIBILITIES

1. **Golf Shop**
 - Assisting in keeping the Golf Shop tidy and merchandised.
 - Maintaining displays for aesthetics and maximizing retail space.
 - Selling merchandise including clothing, accessories, golf equipment, etc.
 - Maximizing revenue potential of the Golf Operations Department.
 - Assisting with ordering, receiving, pricing, and inventory control
 - Accurately ordering custom requests from guests and members.
 - Working effectively with other team members in all departments.
 - Arriving on time and in a presentable manner.
2. **Guest Experience**
 - Ensuring that Team Members are trained to exceed guest expectations to 95% of met or exceeded expectations per the guest comment card.
 - Developing a team that is knowledgeable and able to answer questions about the property and company.

GolfBC's Mission

To be the recognized leader in providing **great golf experiences, exceptional team performance**, and a **sound return on investment**...every day

REQUIRED SKILLS, KNOWLEDGE AND ABILITIES

- Background experience in retail
- Problem solving and decision making abilities
- High level of organizational skills
- Exceptional communication skills
- Quick evaluation and decision making abilities
- Strong comprehension of English Language (oral and written)
- Must be able to work in a fast-paced environment
- Must be organized and maintain a positive attitude
- Ability to work in an unsupervised environment

WORK CHARACTERISTICS

- May require heavy lifting.
- Required to work on a shift basis, including weekends, evenings and holidays when necessary
- Mainly Inside

Please send your resume and cover letter to:

Director of Golf: Andrew Smart
asmart@golfbc.com

Posting closes: April 15

Start Date: May – flexible

OUR CORE STANDARDS

Live our core standards – F.I.R.S.T.!

- Friendly and Helpful
- Initiative and Action
- Respect and Dignity
- Sales and Service
- Team and Facility Appearance

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